## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NOS. 87-237-G/87-238-E/90-604-C/90-605-W/90-606-S

ORDER NO. 95-238

FEBRUARY 6, 1995

IN RE: Bill of Rights for Residential ) ORDER APPROVING Customers Served by Gas, Electric, Telecommunications, Water, and Sewer Utilities. ) DREVISIONS TO DELLS OF RIGHTS

This matter comes before the Public Service Commission of South Carolina (the Commission) on the Staff proposal which would make certain revisions to the Gas, Electric, Telecommunications, There are several technical and Water/Wastewater Bills of Rights. changes and rules changes which have been proposed to conform with present practices and regulations. The Commission has examined the proposed changes, believes they are in the public interest, and hereby approves them. We believe that these Bills of Rights are valuable tools for the consumers of the State of South Carolina, and that all residential consumers of utility services in South Carolina should be aware of their rights in each of the utility Therefore, we hold that all utility companies under the jurisdiction of the Commission shall provide a copy of the respective revised Bill of Rights to all of its residential customers. Further, in order to further inform the public of the revisions, we believe that a press release concerning this matter should be developed by the Staff at the earliest time possible.

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## IT IS THEREFORE ORDERED THAT:

- The proposed revisions to the Gas, Electric,
  Telecommunications, and Water/Wastewater Bill of Rights are hereby approved.
- 2. All utility companies within the Commission's jurisdiction shall furnish copies of the revised respective Bill of Rights to all residential customers.
- 3. Staff shall develop and issue a press release concerning this matter.
- 4. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Chairman Mitchell

ATTEST:

Executive Director

(SEAL)